



Updated : March 30, 2021

Dear Members of One Earth Yoga,

We are happy to announce that our application to the Ministry of International Trade and Industry (MITI) to reopen has been approved as long as we adhere to our government's Standard Operating Procedures (SOP). As announced by the prime minister, non-contact indoor sports will be allowed.

BOOKINGS

After careful consideration, we've decided to slowly reopen our studio in phases with minimal classes. We understand that some of you will not be comfortable coming to class and we completely respect that. We will continue our Zoom live online classes and you can continue to practice from the comforts of your own home. These classes will be streamed live from the studio. Please bear in mind that with online classes, sometimes technical difficulties may arise.

All bookings need to be made online to help us with schedule management. You will have the option to book an online class or an in-studio class on our website using the same schedule. If you notice a class missing or a scheduling mistake online, please let us know.

No text, call-in, WhatsApp bookings or walk-ins accepted. Our space is limited so cancellations less than 24-hours are non-refundable.

We are very excited to have you back on the mat but we need to make sure that everyone's safety comes first. We will be conducting in-person classes as well as live online classes until things can completely get back to normal.

- **PRIVATE SESSIONS & PRIVATE GROUP SESSIONS**

At the moment, we are happy to inform you that **private sessions and private group sessions are available for bookings immediately**. You can book in with us for a session at the studio or from the comforts of your own home. For private bookings, please contact us via WhatsApp +6011 36422977.

- **REGULAR GROUP SESSIONS IN STUDIO**



We will be conducting group sessions of no more than 5 people, starting June 10th. Including the instructor, there will be 6 people total. Our classes will need to be pre-booked online.

The system will not allow more than 5 bookings for in-studio group class. We need a minimum of 2 people to run the class. If there is less than 2 people booking in for the class, it may be cancelled. We will notify you up to 2 hours before. For this, you will not be charged for cancellation.

ARRIVING FOR CLASSES AT THE STUDIO & CHECKING IN

The studio will open its door 10 mins before class. **Please do not arrive any earlier and we will not let you in earlier.** The idea is to get into the studio quickly and back out. We want to avoid lingering. This will give us appropriate time to sanitize and prepare the space in between classes.

STEP 1 : SANITIZE

Upon arrival at the studio, please sanitize your hands before touching anything in the studio.

STEP 2 : CHECK IN

Following government SOP, we are required to **take your temperature**, and **your phone number contact tracing should arise**.

If you are not feeling well or have auto-immune diseases or a condition that puts you at higher risk of infection, please stay home. For time being, we are not accepting clients over the age of 65 years. You may continue to subscribe to our online classes.

CANCELLATIONS

We have been very lenient in the past about cancellations but due to the dire nature of our industry, we will be taking cancellations strictly. **Cancellations less than 24-hour notice will be charged at the full rate for both in-studio and online classes.**

- There will only be only 6 people allowed in the yoga room per class (5 students + 1 instructor). This offers 3 feet of space. There will be sections taped off for each mat space. Please place the top of your mat on the guidelines.
- There will be no hands-on adjustments from our teachers at this time.



- Mat sprays will no longer be available. Please roll up your mat at the end of class and sanitize it when you get home. Mat Cleaner is for sale at the studio.

IN STUDIO ETIQUETTE

- Please refrain from lingering and talking loudly in the space to minimize the risk of droplet spread. Keep your voice soft or wait until you are outside the studio to socialize with your friends. We want everyone to feel safe.
- Please be aware and refrain from touching surfaces within the studio. This includes walls, furniture and others.

STUDIO SANITIZATION

The studio will be sanitized after every class and will be sprayed down each evening.

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In conclusion, we are new to this and we request your kindness, consideration and understanding of this situation. It will be a test towards our awareness and our faith.